



Drop Off Times

Please note that times given for drop off are not set appointment times. Due to the nature of working with live animals, whilst we endeavour to run on time, we cannot promise that your dog's groom will commence as soon as you drop him/her off with us.

Matted, difficult, scared, puppies, elderly or other reasons may put our schedule behind. We apologise for any delay, but sometimes it is out of our control.

Full grooming of fluffies takes on average 1 to 1.5 hours from commencement of groom, not necessarily from the time you drop your dog off.

We appreciate your patience and understanding.

We will text or call when your dog is ready for pick up. We ask that you do not come back in until notified as your pets' groom may not be finished and it makes it difficult to resettle them once they see or hear you.